

# SysOps Meeting - April 2018

| Attendee       | Site |
|----------------|------|
| Tabitha Samuel | NICS |
| Shava Smallen  | SDSC |
| Chris Clausen  | NCSA |
| Ed Wozniak     | PSC  |
| Gary Rogers    | NICS |
| Mike Packard   | TACC |
| Steve Bird     | IU   |

## RT tickets

– 1 new, 12 open, 10 user wait. Please review tickets and close appropriately.

## Duo MFA

- PCR to get funding for PY7-PY8

## XES index/Nagios/Qualys

– Any work requested should be listed on both confluence/jira. Please review and remediate ASAP if you have outstanding tasks.

## XSEDE Security

– Chris C reviewed configuration management and auditing.

## XSEDE Logs

– XES service providers to keep local copy of logs a minimum of 1 year

## XES Index

– Feature request on the XES index - when updating information on the XES index (eg. IP of server), redirect the editor to documentation on how to propagate that change to other services (Qualys, Nagios, etc.)

## PSC Ticket issue

– PSC/TACC continuing work into PSC ticket issues when tickets are opened on portal.