WBS 2.1.1 Community Engagement & Enrichment (CEE), Office of the Director

Mission Statement

At the core of Community Engagement & Enrichment (CEE) is the researcher, broadly defined to include anyone who uses or may potentially use the array of resources and services offered by XSEDE. The CEE team is dedicated to actively engaging a broad and diverse cross-section of the open science community, bringing together those interested in using, integrating with, enabling, and enhancing the national cyberinfrastructure. Vital to the CEE mission is the persistent relationship with existing and future users, including allocated users, training participants, XSEDE collaborators, and campus personnel. CEE will unify public offerings to provide a more consistent, clear, and concise message about XSEDE resources and services, and bring together those aspects of XSEDE that have as their mission teaching, informing, and engaging those interested in advanced cyberinfrastructure.

The five components of CEE are Workforce Development (§3.2), which includes Training, Education and Student Preparation, User Engagement (§3.3), Broadening Participation (§3.4), User Interfaces & Online Information (§3.5) and Campus Engagement (§3.6). These five teams will ensure routine collection and reporting of XSEDE's actions to address user requirements. They will provide a consistent suite of web-based information and documentation and engage with a broad range of campus personnel to ensure that XSEDE's resources and services complement those offered by campuses. Additionally, CEE teams will expand workforce development efforts to enable many more researchers, faculty, staff, and students to make effective use of local, regional, and national advanced digital resources. CEE will expand efforts to broaden the diversity of the community utilizing advanced digital resources. The CEE team will tightly coordinate with the rest of XSEDE, particularly Extended Collaborative Support Services (§4), Resource Allocation Services (§7), XSEDE Community Infrastructure (§6), and External Relations (§8.2).

CEE is focused on personal interactions, ensuring that existing users, potential users and the general public have sufficient access to materials and have a positive and effective experience with XSEDE public offerings and frontline user support. As such, the CEE area metrics are designed to broadly assess this performance. CEE has focused on metrics that will quantify how many users in aggregate are benefiting from XSEDE resources and services. Additionally, CEE has focused on how well the user base is sustained over time and how well training offerings evolve with changing user community needs.

Goals, Metrics & KPIs

KPIs

KPI	Target
Number of sustained users of XSEDE resources and services via the portal (Project KPI)	3,500 / qtr
Number of sustained underrepresented individuals using XSEDE resources and services via the portal (Project KPI)	1,750 / yr
Number of new users of XSEDE resources and services via the portal (Project KPI)	3,000 / qtr
Number of new underrepresented individuals using XSEDE resources and services via the portal (Project KPI)	250 / qtr
Number of participant hours of live training delivered by XSEDE (Project KPI)	40,000 / yr
Number of students benefiting from XSEDE resources and services through training, XSEDE projects, or conference attendance (Area KPI)	2,000 / qtr
Number of underrepresented students benefiting from XSEDE resources and services through training, XSEDE projects, or conference attendance (Area KPI)	650 / qtr
Grand (aggregate) mean rating of Post Training Event Survey items related to training impact for attendees registered through the portal (Area KPI) (1-5 point Likert scale)	4.4 of 5 / qtr
Number of institutions with a Champion (Area KPI)	300
Percentage of user requirements addressed within 30 days (Area KPI)	98% / qtr

Leadership Team

Name	Institution	Position	Email
Kelly Gaither	TACC	L2 Director	kelly@tacc.utexas.edu
Linda Akli	SURA	L2 Deputy, L3 Workforce Development	akli@sura.org
Linda Akli	SURA	L3 Broadening Participation	akli@sura.org

Susan Mehringer	Cornell	L3 Training	shm7@cornell.edu
Bryan Snead	TACC	L3 User Engagement	jbsnead@tacc.utexas.edu
Maytal Dahan	TACC	L3 UII	maytal@tacc.utexas.edu
Dana Brunson	Internet2	L3 Campus Engagement	dbrunson@internet2.edu
Henry Neeman	OU	L3 Campus Engagement	hneeman@ou.edu

Communication & Meetings

- CEE All Hands Meetings
- CEE-MGMT Meetings

Google Drive folders for CEE

XSEDE Google Drive space should be used as a shared workspace for collaboration and temporary files. All documents that belong in the official XSEDE archive should be entered into IDEALS. Contact Leslie Froeschel to submit a document to IDEALS.

- Links to the CEE Google Drive space

New Staff Orientation

Groups and Projects