

# WBS 2.2.1 Extended Collaborative Support Service, Office of the Directors

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## Mission Statement

The Extended Collaborative Support Service improves the productivity of the XSEDE user community through successful, meaningful collaborations to optimize their applications, improve their work and data flows, and increase their effective use of the XSEDE digital infrastructure and broadly expand the XSEDE user base by engaging members of underrepresented communities and domain area.

## Goals, Metrics & KPIs (Additional metrics found via: [ECSS Metrics](#))

Goal	Subgoal	Metrics	KPI (s)
Deepen /Extend	Deepening use to existing communities	# of completed projects (ESRT+ESCC+ESSGW)	45
Deepen /Extend	Deepening use to existing communities	Grand (aggregate) mean rating of PI satisfaction with ECSS support measured by ECSS Project Exit Survey items (1-5 point Likert scale)	4.5 of 5
Deepen /Extend	Deepening use to existing communities	Grand (aggregate) mean rating of ECSS impact by PIs measured by ECSS Project Exit Survey items (1-5 point Likert scale)	4 of 5
Deepen /Extend	Extend use to new communities	Percentage of new allocation users from non-traditional disciplines of XSEDE resources and services	35% /year
Deepen /Extend	Deepen Use to existing communities	Percentage of sustained allocation users from non-traditional disciplines of XSEDE resources and services	33% /year

## Leadership Team

Name	Institute	Email
Phil Blood - Director - ECSS Projects	PSC	<a href="mailto:blood@psc.edu">blood@psc.edu</a>
Robert Sinkovits - Director - ECSS Communities	SDSC	<a href="mailto:sinkovit@sdsc.edu">sinkovit@sdsc.edu</a>
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## Communication & Meetings

[ECSS Directors' Update](#)

[ECSS-MGMT Meetings](#)

[ECSS PEARC18 Focus Group Memo](#)

[ECSS-All Meetings](#)

## Google Drive folders for ECSS

XSEDE Google Drive space should be used as a shared workspace for collaboration and temporary files. All documents that belong in the official XSEDE archive should be entered into IDEALS. Contact Leslie Froeschel to submit a document to IDEALS.

- [Links to the ECSS Google Drive space](#)

## New Staff Orientation

- [ECSS Members Information Document](#)
- [ECSS Tips](#)
- [ECSS Staff Training](#)
  - [ECSS JIRA/Confluence Training](#)
- ECSS Vision, Mission, Goals; Key Performance Indicators; Metrics
  - [XSEDE1](#)
- ECSS-All Meetings
  - [XSEDE1](#)
  - [XSEDE2](#)
- [ECSS Symposium](#)
  - Where: Webinar (PC, Mac, Linux, iOS, Android): Launch Zoom webinar, <https://zoom.us/j/350667546>

iPhone one-tap (US Toll): +14086380968,350667546#

(or): +16465588656,350667546#

Telephone (US Toll): Dial: +1 408 638 0968

(or) +1 646 558 8656

International numbers available: Zoom International Dial-in Numbers

Meeting ID: 350 667 546

- [XSEDE1 instructions](#)
- XSEDE2 instructions updated soon!
- [ECSS Projects Pages](#)
- [ECSS Spare Time Activities](#)
- [Campus Champion Fellows](#)
- [ECSS Documents](#)
- [ECSS Staffing](#)
- [New Staff Training Presentation](#)

## Groups and Projects