

WBS 2.6.5 Strategy, Planning, Policy, Evaluation, Organizational Improvement

Mission Statement

Project-wide strategic planning, policy development, evaluation and assessment, and organizational improvement in support of sustaining an effective and productive virtual organization.

Key Performance Indicators (KPIs)

| Project Level KPIs | Target | Subgoal |
|--|--------------|---|
| Grand (aggregate) mean of XSEDE User Survey awareness items regarding XSEDE resources and services (1-5 point Likert scale) | 3.7 of 5 /yr | Deepen & Extend Use - Raising Awareness |
| Grand (aggregate) mean of XSEDE User Survey satisfaction items regarding XSEDE technical support services (1-5 point Likert scale) | 3.5 of 5 /yr | Advance - Enhance the Array of Technical Expertise and Support Services |
| Mean rating of importance of XSEDE resources and services to researcher productivity (1-5 point Likert scale) | 4.4 of 5 /yr | Sustain - Operate an Effective and Productive Virtual Organization |
| Percentage of users who indicate the use of XSEDE-managed and/or XSEDE-associated resources in the creation of their work product | 80% | Sustain - Operate an Effective and Productive Virtual Organization |
| Percentage of Project Improvement Fund funded projects resulting in innovations in the XSEDE organization | 70%/yr | Sustain - Operate an Innovative Virtual Organization |
| Mean rating of innovation within the organization by XSEDE staff (1-5 point Likert scale) | 4 of 5/yr | Sustain - Operate an Innovative Virtual Organization |

| L2 KPIs | Target | Subgoal |
|---|--------------|--|
| Percentage of recommendations addressed by relevant project areas within 90 days | 90%/yr | Sustain — Operate an effective and productive virtual organization |
| Grand (aggregate) mean of Staff Climate Study satisfaction items regarding content and accessibility of the XSEDE Staff Wiki (1-5 point Likert scale) | 3.5 of 5 /yr | Sustain — Operate an effective and productive virtual organization |
| Number of staff publications | 50/yr | Sustain — Operate an innovative virtual organization |
| Grand (aggregate) mean of Staff Climate Study awareness items regarding inclusion in XSEDE (1-5 point Likert scale) | 4.1/yr | Sustain — Operate an innovative virtual organization |
| Grand (aggregate) mean of Staff Climate Study awareness items regarding equity in XSEDE (1-5 point Likert scale) | 4.0/yr | Sustain — Operate an innovative virtual organization |

Team Members

| Name | Institution |
|----------------------------------|--------------|
| Ron Payne, Manager | NCSA |
| Leslie Froeschl, Project Manager | NCSA |
| Lizanne DeStefano | Georgia Tech |
| Lorna Rivera | Georgia Tech |
| Craig Stewart | UIUC |
| Julie Wernert | Indiana |
| Claudia Costa | Indiana |
| Tonya Miles | Indiana |
| Harmony Jankowski | Indiana |

Communication & Meetings

Biweekly starting 5/3/2017 at 2pm Central | 3pm Eastern

[Meeting Coordinates](#)

WBS 2.6.5 - SP&E Google Drive: <https://drive.google.com/drive/u/2/folders/0B16f9Te7wFwmOVZXM3JRQ29WUHM>

Meeting Notes: <https://drive.google.com/drive/u/0/folders/0B716DDks-5UkTGI3RzhfQUhpUjQ>

[XSEDE Return on Investment \(ROI\) Team Page](#)

Important Dates

- User Survey final results due in May
- Climate Survey final results due in September

New Staff Orientation

- New staff onboarding occurs at the home institution. All new staff are encouraged to read the [XSEDE New Staff Guide](#).

Public Evaluation Reports and Summaries

- Rivera, L., DeStefano, L., Wernert, J., Miles, T. (2021). *2020 XSEDE Staff Climate Study Report Executive Summary*. The eXtreme Science and Engineering Discovery Environment; cyberinfrastructure award through the National Science Foundation. <http://hdl.handle.net/2142/109645>
- Wernert, J., Miles, T., DeStefano, L., & Rivera, L. (2020). *XSEDE 2020 Annual User Satisfaction Survey Evaluation Report*. <http://hdl.handle.net/2142/109084>
- Miles, T., Wernert, J., DeStefano, L., & Rivera, L. (2020). *Practice & Experience in Advanced Research Computing (PEARC20) Evaluation Report*. <http://hdl.handle.net/2142/108892>
- Rivera, L., DeStefano, L., & Wernert, J. (2020). *2019 XSEDE Staff Climate Study Report Executive Summary*. The eXtreme Science and Engineering Discovery Environment; cyberinfrastructure award through the National Science Foundation. <http://hdl.handle.net/2142/106127>
- Rivera, L., & DeStefano, L. (2019). *PEARC19 Advanced Computing for Social Change Executive Summary Report*. The eXtreme Science and Engineering Discovery Environment; cyberinfrastructure award through the National Science Foundation.
- Rivera, L., & DeStefano, L. (2019). *SC18 Computing4Change Executive Summary Report*. The eXtreme Science and Engineering Discovery Environment; cyberinfrastructure award through the National Science Foundation. <http://hdl.handle.net/2142/103122>
- Rivera, L., DeStefano, L., & Wernert, J. (2019). *2018 XSEDE Staff Climate Study Report Executive Summary*. The eXtreme Science and Engineering Discovery Environment; cyberinfrastructure award through the National Science Foundation. <http://hdl.handle.net/2142/102745>
- Wernert, J., DeStefano, L., & Rivera, L. (2018). *Practice & Experience in Advanced Research Computing (PEARC18) Evaluation Report*. <http://hdl.handle.net/2142/102157>
- Wernert, J., DeStefano, L., & Rivera, L. (2018). *2018 XSEDE User Survey Evaluation Report*. <http://hdl.handle.net/2142/102280>
- Rivera, L., DeStefano, L., & Wernert, J. (2018). *2018 Campus Champions Climate Study Report Executive Summary*. The eXtreme Science and Engineering Discovery Environment; cyberinfrastructure award through the National Science Foundation. <http://hdl.handle.net/2142/102189>
- Rivera, L., DeStefano, L., & Wernert, J. (2018). *2017 XSEDE Staff Climate Study Report Executive Summary*. The eXtreme Science and Engineering Discovery Environment; cyberinfrastructure award through the National Science Foundation. <http://hdl.handle.net/2142/101865>
- Rivera, L., DeStefano, L., & Wernert, J. (2016). *2016 XSEDE Staff Climate Study Report Executive Summary*. The eXtreme Science and Engineering Discovery Environment; cyberinfrastructure award through the National Science Foundation. <http://hdl.handle.net/2142/101866>
- Rivera, L., DeStefano, L., & Wernert, J. (2015). *2015 XSEDE Staff Climate Study Report Executive Summary*. The eXtreme Science and Engineering Discovery Environment; cyberinfrastructure award through the National Science Foundation. <http://hdl.handle.net/2142/101867>
- Rivera, L., DeStefano, L., & Wernert, J. (2014). *2014 XSEDE Staff Climate Study Report Executive Summary*. The eXtreme Science and Engineering Discovery Environment; cyberinfrastructure award through the National Science Foundation. <http://hdl.handle.net/2142/101868>
- Rivera, L., DeStefano, L., & Wernert, J. (2013). *2013 XSEDE Staff Climate Study Report Executive Summary*. The eXtreme Science and Engineering Discovery Environment; cyberinfrastructure award through the National Science Foundation. <http://hdl.handle.net/2142/101869>