

WBS 2.5.2 Allocations Process & Policies (APP)

Mission Statement

Allocations enable the national open science community to easily gain access to XSEDE's advanced digital resources, allowing them to achieve their research and education goals.

- [XRAC Process](#)
- [XRAC Reviewer Webinar](#)

Goals, Metrics & KPIs

Metrics

Metrics	Target	Subgoal
Mean rating of user satisfaction with allocations process (1-5 point Likert scale)	4 of 5	Sustain - Provide excellent user support
Average time to process Startup requests	14 calendar days or less / qtr	Sustain - Provide excellent user support
Percentage of XRAC-recommended SUs allocated	100%	Sustain - Provide reliable, efficient, and secure infrastructure
Percentage of Research requests successful (not rejected)	85% / qtr	Sustain - Provide excellent user support

KPIs

KPI	Target
Mean rating of user satisfaction with allocations process (1-5 point Likert scale)	4 of 5

Team Members

Name	Institution	Position	Email
Ken Hackworth	Pittsburgh Supercomputing Center (PSC)	Manager	hackworth@psc.edu
Burt Cubbison	PSC	Account mgmt staff	cubbison@psc.edu
Stephen Deems	PSC	Account mgmt staff	deems@psc.edu
Vivian Benton	PSC	Account mgmt staff	benton@psc.edu
Michelle Devlin	PSC	Account mgmt staff	mdevlin@psc.edu

Communication & Meetings

Upcoming XRAC Meetings and Locations

Date when XRAC docs needed from SP	Allocation request period	XRAC Meeting date	Location	Allocation award dates
15-Jun-21	June 15, 2021 - July 15, 2021	30-Aug-21	Remote	Oct 1, 2021 – Sep 30, 2022
15-Sep-21	Sep 15, 2021 - Oct 15, 2021	6-Dec-21	Tempe, AZ	Jan 1, 2022 – Dec 31, 2022
15-Dec-21	Dec 15, 2021 - January 15, 2022	6-Mar-22	TBA	Apr 1, 2022 – Mar 31, 2023
15-Mar-22	Mar 15, 2022 - Apr 15, 2022	6-Jun-22	TBA	Jul 1, 2022 – Jun 30, 2023
15-Jun-22	Jun 15, 2022 - Jul 15, 2022	22-Aug-22	TBA	Oct 1, 2022 - Sep 30, 2023

