

WBS 2.2.1 Extended Collaborative Support Service, Office of the Directors

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Mission Statement

The Extended Collaborative Support Service improves the productivity of the XSEDE user community through successful, meaningful collaborations to optimize their applications, improve their work and data flows, and increase their effective use of the XSEDE digital infrastructure and broadly expand the XSEDE user base by engaging members of underrepresented communities and domain area.

Goals, Metrics & KPIs

Goal	Subgoal	Metrics	KPI(s)
Deepen/Extend	Deepening use to existing communities	# of completed projects (ESRT+ESCC+ESSGW)	45
Deepen/Extend	Deepening use to existing communities	Average satisfaction with ECSS support from PI follow-up interviews	4 of 5
Deepen/Extend	Deepening use to existing communities	Average impact rating from PI follow-up interviews	4 of 5
Advance	Enhance the array of technical expertise and support services	Staff Climate Survey results for staff satisfaction with training	3.5 of 5
Advance	Enhance the array of technical expertise and support services	# of ECSS hosted symposia	10
Deepen/Extend	Preparing the current and next generation	# of Campus Champion Fellows	4

Leadership Team

Name	Institute	Email
Phil Blood - Director - ECSS Projects	PSC	blood@psc.edu
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Communication & Meetings

[ECSS-MGMT Meetings](#)

[ECSS PEARC18 Focus Group Memo](#)

New Staff Orientation

- [ECSS Members Information Document](#)
- [ECSS Tips](#)
- [ECSS Staff Training](#)
 - [ECSS JIRA/Confluence Training](#)
- [ECSS Vision, Mission, Goals; Key Performance Indicators; Metrics](#)
 - [XSEDE1](#)
- [ECSS-All Meetings](#)
 - [XSEDE1](#)
 - [XSEDE2](#)
- [ECSS Symposium](#)
 - Where: Webinar (PC, Mac, Linux, iOS, Android): Launch Zoom webinar, <https://zoom.us/j/350667546>

iPhone one-tap (US Toll): +14086380968,350667546#

(or): +16465588656,350667546#

Telephone (US Toll): Dial: +1 408 638 0968

(or) +1 646 558 8656

International numbers available: Zoom International Dial-in Numbers

Meeting ID: 350 667 546
- [XSEDE1 instructions](#)
- [XSEDE2 instructions updated soon!](#)
- [ECSS Projects Pages](#)
- [ECSS Spare Time Activities](#)
- [Campus Champion Fellows](#)
- [ECSS Documents](#)
- [ECSS Staffing](#)
- [New Staff Training Presentation](#)

Groups and Projects